



JOHN ERICH MILLER

OBJECTIVE

To use my past, present, and future skills in a way that satisfies the needs of my employer and allows me to use my full creative talents to their limits.

EDUCATION

Associates Degree in Interactive Media Design
Art Institute of Pittsburg Online

WORK EXPERIENCE

2004 - Present, Database Management

The Bank of New York

- Create and run Excel and IBM Attachmate macros to increase productivity.
- Maintain system-wide database updating customer records when needed.
- Create monthly reports for management needs using Excel and Power Point.

1999 - 2004, Technical Support

The Bank of New York

- Responsible for taking calls for multiple departments and troubleshooting.
- Ordering and installing and removing software applications and hardware.
- Managing projects consisting of department computer and/or phone moves and installations. Scheduled and organized changes.

1994 - 1999, MSA & Service Testing

The Bank of New York

- Responsible for routing and authenticating messages that were sent to the Bank and going out to customers when messages failed authentication.

1993 - 1994, Warehouse Management

Enjem Carpets

- Responsible for the cleaning and maintaining building and grounds.
- Unload, unpack, and inventory carpet rolls, pad, tiles, linoleum, and other flooring materials and setting up vendor displays.

1992 - 1993, Cashier

Gillette Market

- Cashier
- Cashing out customers and bagging.

REFERENCES

On Request

SKILLS

ADOBE

- PHOTOSHOP
- ACROBAT
- GOLIVE
- ILLUSTRATOR

MACROMEDIA

- FLASH
- DREAMWEAVER
- DIRECTOR
- COLD FUSION

WEB

- HTML
- XHTML
- CSS

MICROSOFT

- ACCESS
- EXCEL
- POWER POINT
- WORD
- PUBLISHER
- FRONTPAGE

Email:

john@johnemiller.com

Web:

www.johnemiller.com